

# D. B. Safety Solutions Inc.

## Incident Investigation Workshops

### Incident Prevention and Corrective Actions

Serious incidents have a negative impacts on your organization, such as: lower morale, damaged reputation, legal costs, lost production, disqualifications from bidding, and can possibly run you right out of business.

The objective of an incident investigation is prevention. Finding the causes of the incident and taking steps to control or eliminate those causes, can prevent similar incidents from happening in the future. Incidents are rarely attributed to a single cause; work environment, job constraints, supervisory or worker experience can all play a part. These factors must be examined to determine what role each had in causing the incident.

Once the causes are determined, corrective actions must be developed and implemented to prevent a recurrence. Investigators must always keep in mind that effective incident investigation means fact-finding, not faultfinding.

In order for an investigation to be a valuable tool, three things must take place:

1. The information gathered must be analyzed,
2. Corrective actions must be taken, and
3. The actions must be monitored for effectiveness.

These 1-day or 2-day Incident Investigation Workshops provide the necessary tools for front line managers, supervisors or safety personnel to conduct effective investigations that get to the root causes of incidents.



#### ***Who Should Take This Program?***

Anyone who:

- ✓ Is a safety representative
- ✓ Is on the Occupational Health and Safety Committee
- ✓ Is working towards any certificates in safety or other safety designations
- ✓ Requires CRSP maintenance points
- ✓ Is an industry supervisor or manager

#### ***What You Will Learn:***

- ✓ Incident Investigation Basics
- ✓ OH&S Legal Requirements
- ✓ Incident Statistics
- ✓ The Real Costs of an Incident
- ✓ Leading and Lagging Indicators
- ✓ Assessing Risk
- ✓ Incident Reporting
- ✓ Getting to Root Causes
- ✓ The Six Step Investigation Procedure
- ✓ Exercises in Investigations

